



**annual
report
2022**

annual report 2022

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Dear Reader

Welcome to ERYICA's
annual report 2022!

As I write this forward, I have reviewed the contents of the activity report for last year. I am once again struck by the quality and quantity of the youth information services provided by ERYICA members. I am also struck by the reach we have as a collective within Europe and beyond. This is both inspirational as well as comforting. Our members are acutely aware that we live in times when truth is not universally valued, and information is often shaped to further certain anti-democratic political or social projects. The principles of our European Youth Information Charter, however, keeps us focus on our mission and vision, and continues to inspire us to provide information, which is youth friendly, comprehensive and reliable.

Together our youth information services continue to co-design materials and services of youth information with and for young people. In 2022, the reach of ERYICA continued to expand and more and more young people received quality information which they can rely on and on which they can make positive and informed decisions for their lives. More and more of our services engaged with the ERYICA Quality Label process and committed to the continuous improvement of their services. Our quality training offer continued to attract youth information service

providers from among our membership. Our partnership with the EU and Council of Europe continues to flourish as we continue to work together on common projects and initiatives to improve and expand youth information provision. Our valued co-operation with other European networks, EYCA (European Youth Card Association), and Eurodesk continued.

Perhaps one of the things I am most proud of this the way in which our members have responded to the displaced people of Ukraine. Even in the context of another war in Europe, ERYICA continue to innovate, respond and engaged with whatever challenges are put before us.

Togher, we have delivered! I know that as a network, we remain united in purpose as we embark on a new and exciting strategic plan for our organisation in 2023.

I would like to take this opportunity to thank all our members, stakeholders, and partners for their commitment to us in 2022. I would like to acknowledge the huge commitment and contribution of my fellow board of trustee members. Their leadership, insight and wisdom continues to keep our network dynamic, energised and focused.

I must also acknowledge the wonderful work of our Director and her amazing team. Their hard work and determination continues to focus on supporting of our members and is an inspiration to us all.

I hope you find this Annual Review informative, stimulating and motivating. Happy reading.

A handwritten signature in black ink, reading "Patrick Burke". The signature is fluid and cursive, with the first name "Patrick" and last name "Burke" clearly distinguishable.

Patrick Burke
ERYICA President

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5

co-operating organisations

...in 25
countries

eryica

126 external events attended

12

training courses

166

participants

8

countries

training

facebook

6698
followers (+10%)

2070
followers (+7%)

twitter

instagram

1875
followers (+35%)

1488
followers (+66%)

linkedin

2022 at a Glance

What is Youth Information?

Enabling greater access to independence.

Youth information and counselling seeks to **inform and accompany young people** on the delicate path to adulthood; a transitory and challenging period. In this relatively short time, young people are expected to make a myriad of important decisions that will no doubt highly influence their future. These first-time decisions need to be based on **unbiased, complete and comprehensive information**. Often faced with dilemmas, young people turn to various sources of information, a very important one of these being youth information and counselling services.

Generalist youth information and counselling work covers **all topics that interest young people**, and can include a whole spectrum of activities. The term “youth information and counselling” can encompass a wide range of services and activities, such as informing, counselling, supporting, coaching, training, peer-to-peer, networking, or referral to specialised services. The services can be set in different frameworks and provided by many different actors through various media. The essential aim of youth information and counselling is to engage and empower young people by **guiding them in their autonomous decision-making**. It builds on the fact that it is not possible to make a sound decision without knowing one’s options and alternatives. Youth information aims to guarantee **the right of young people to full and reliable information**.

Youth Information aims (among other objectives) to:

- Provide reliable, unbiased, accurate and youth-friendly information;
- Facilitate access to different sources and channels of information;
- Give an overview of options available on topics relevant to young people;
- Help young people to navigate the information overload of modern day society;
- Ensure that young people know their rights, services available and how to access them;
- Support young people in evaluating the available information and its quality;
- Guide young people to find the best options available to them and make their own decisions;
- Offer different channels of communication and dialogue to directly support young people in their search for information and knowledge;
- Educate in media and information literacy.

Finding your place in society.

The aim of youth information and counselling is not only to meet the needs of the general public – its principal objective – but also to anticipate their needs and prepare **preventative measures** accordingly. Some of these needs will relate to key issues in society, notably physical and mental health, high-risk behaviour, interpersonal relationships, discrimination, citizenship, active participation in society and access to social rights. Only by being adequately informed about one’s rights and duties is it possible to find a place in society and be a well-informed citizen.

Creating an information culture.

Today, young people are **inundated with information** and **exposed to a wide variety of different media**. This access to information is unprecedented, and having access to such a variety of media sources brings with it a previously unseen tendency for people to want to create their own media content, often in a personal and uncontrolled manner. In order to be a conscious citizen, it is important that one looks at this content critically, evaluating the quality, reliability, strategy and interest of those producing the information. In this context, youth information and counselling services take on a new aim; **to educate young people on media and information literacy**.

What is ERYICA?

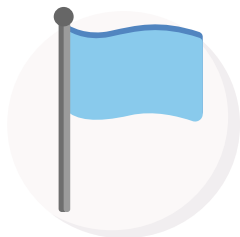


The **European Youth Information and Counselling Agency (ERYICA)** is an independent, international, non-governmental and non-profit association composed of national and regional youth information coordination bodies and networks. It works to intensify European and international cooperation in the field of youth information work and services.

ERYICA makes youth information work visible at local, national and international levels, and provides its members with opportunities for **professional development, exchange and innovation**.

In 2022, our network consisted of 31 Members, 5 Affiliated organisations and 5 Co-operating organisations in 25 countries.

ERYICA was established on 17 April 1986 in Madrid, Spain, and is currently registered in the Grand-Duchy of Luxemburg, in accordance with the 1928 Luxemburg law on associations.



Our vision

ERYICA believes in a society where all young people have access to **youth friendly, reliable and comprehensive information**, which promotes their autonomy, well-being and active citizenship in a global and digitalised world.



Our mission

To **inspire, support and develop** youth information and counselling in Europe and beyond.



The ERYICA Framework

The **European Youth Information Charter** establishes the minimum standards for youth information and counselling services according to nine principles:

Independent Accessible Inclusive

Needs Based Empowering Participative

Ethical Professional Proactive

The original Charter was approved in 1993, making it the first quality assurance tool in youth information and counselling. Its most recent, second update was approved by the **ERYICA General Assembly in 2018.**

principles

1. INDEPENDENT

- 1.1 The information offered is comprehensive, provides an overview of different options available and is based on pluralist and verified sources.
- 1.2 The information offered is independent of any religious, political, ideological or commercial influence.
- 1.3 Sources of funding for youth information do not compromise the application of any of the principles of this Charter.

2. ACCESSIBLE

- 2.1 Youth information services guarantee equality of access.
- 2.2 Youth information centres and services are easily accessible, at tactile and visible to young people.
- 2.3 Youth information is immediately available for young people.

3. INCLUSIVE

- 3.1 Youth information services are open to all young people without any form of discrimination.
- 3.2 Youth information services provide young people with media and information literacy skills.
- 3.3 Youth information centres and services strive to reach out to all young people, in ways that are effective and appropriate to different groups and needs.

4. NEEDS BASED

- 4.1 Youth information services are based on the needs of young people.
- 4.2 The information available covers all topics that matter to young people.
- 4.3 Each user is respected as an individual and the response to each question is personalised in ways that are effective and appropriate.
- 4.4 Youth information institutes have enough human resources in order to guarantee personal support and services.

5. EMPOWERING

- 5.1 Youth information services empower young people and foster their autonomy.
- 5.2 Youth information services provide young people with media and information literacy skills to act in a safe and responsible way.
- 5.3 Youth information services promote civic citizenship and participation.

6. PARTICIPATIVE

- 6.1 Young people participate in the production, dissemination and evaluation of youth information, at different levels and in different forms.
- 6.2 Youth information services offer platforms for peer-to-peer activities.
- 6.3 Young people are encouraged to give feedback and are integrated part of the ongoing development of youth information services.

7. ETHICAL

- 7.1 Youth information services respect young people's right to privacy, confidentiality and anonymity. Youth information services provide a safe environment for young people.
- 7.2 Criteria for selecting information are made public and understandable. The author and the purpose of the information are clear and visible.
- 7.3 All information produced or disseminated is accurate, complete, up-to-date and verified.

8. PROFESSIONAL

- 8.1 Youth information services are provided in a professional manner by trained staff.
- 8.2 Youth information workers have media and information literacy skills.
- 8.3 Youth information services cooperate with relevant stakeholders in order to identify needs, look for synergies, share expertise and make youth information visible.
- 8.4 Youth information workers cooperate at local, regional, national, European and international level and share best practices and knowledge.
- 8.5 Youth information workers ensure that young people have knowledge and skills to use digital services targeted to them.

9. PROACTIVE

- 9.1 Youth information services are innovative in their choice of strategies, methods and tools to reach out to young people.
- 9.2 Youth information workers are aware of new developments, relevant laws and keep themselves informed about trends among young people.
- 9.3 Youth information workers are proactive players in the media and information landscape to ensure quality youth information is visible.



Strategic Plan 2018-2023

A Strategic Plan is the course of action that guides the achievements of an organisation's strategy and mission. The 29th General Assembly of ERYICA approved the **6-year Strategic Plan** for the period 2018-2023. Up until then, ERYICA's Strategic Plan had always been established in 3-year periods, which is a short timeframe to implement plans and draw conclusions for the next one. Therefore, the decision was made to extend this period and to foresee a mid-term review of the strategy in place.

The purpose of the Strategic Plan for this period is to:

- Ease the definition of each annual **Work Programme** and ensure that it follows the strategy;
- Facilitate the **design, implementation, and monitoring** of activities and projects; and
- Simplify the preparation of measurable and comparable **Activity Reports**.

Therefore, ERYICA's Strategic Plan does not only identify the priorities of the Agency, but it also guides the initiatives described in each annual Work Programme, which constitute the basis of the Activity Reports during this period.

The present Activity Report is organised according to the Plan's Strategic Directions, and presents the activities and projects developed in 2022 in line with this structure.

Strategic Directions



Strategic Direction 1: **Capacity-building**

Youth information workers should be **adequately skilled** and resourced in order to support young people in a **professional manner**. The exchange of **good practices** and participation in **training activities** are milestones in the provision of quality youth information services. Youth information work shall likewise support young people in their own search for **accurate and reliable information**. It must provide them with the necessary skills to act as responsible and active citizens.



Activities

ERYICA Capacity-building and Training System

The second edition of the **ERYICAdeMy** was successfully launched in October 2022 with the support of the ECTS Working Group. Funding for the face-to-face phases was ensured by the Erasmus+ programme. The ECTS WG organised 13 meetings in throughout 2022.



Participants at the seminar "Information literacy as a tool to better respond to the new normality. Luxembourg, March 2022

Training and eLearning activities for youth information workers

Following a setback in 2020 and 2021 due to the pandemic, ERYICA and its members boosted the organisation of training courses in 2022. In total **166 people** participated in **12 training courses organised in 8 countries**.

ERYICA directly organised an ALTYO training and piloted a MedY1a and an infoPEERs course in the framework of the eponymous projects. The training activities that took place in 2022 were the following:

YIntro - Stepping into Youth Information

- Finland (eLearning), 18 January – 27 February 2022
- Estonia (blended learning), 25 February– 12 March 2022
- Spain, Valencia (blended learning), 14 March – 13 April 2022
- Lithuania, Vilnius, 29 November – 2 December 2022

Digital YIntro

- Portugal (eLearning), 30 November – 14 January 2022

ALTYO - Advocacy and Lobbying for Youth Organisations

- International (eLearning), 3 October – 6 November 2022

infoPEERs

- Spain, Comarruga, 22-25 March 2022

MedY1a - Training in Media and Information Literacy

- Belgium, Eupen, 28-30 September 2022

Media and Information Literacy as a tool to better respond to the "new normality"

- Luxembourg, 22-24 March 2022

Further fields of activities under this Strategic Direction included:

- Consolidating and promoting **DOYIT online** across the network;
- Upholding and extending the **Youth information Development Fund**;
- Developing new training materials and tools;
- Updating and **translating existing manuals**, training material and courses;
- Organising an info-session on how to organise ERYICA training activities;
- Designing the layout of existing materials;
- Supporting **networking and exchange among ERYICA trainers** (e.g. Trainers' coffee mornings);
- Organising a **training activity in cooperation with Anefore, NA Luxembourg**, Media and Information literacy as a tool to better respond to the "new normality";
- Organising a youth training **activity on energy efficiency** for DG ENER based on Greening Youth Information Services; and
- Participating in the training activities of our stakeholders and partners.



Projects

ERYICA Trainers' Seminar 2022 – Erasmus+ KA1

*Participants at Trainer's Seminar.
Luxembourg, April 2022*



Partners:

ERYICA (LU), CEREBRA (BiH), ZICM (Croatia), Cyprus Youth Council (CY), Harno (EE), Koordinaatti (FI), CRIJ Auvergne-Rhone Alpes - CIDJ (FR), CRIJ Esch - ANIJ (LU), IPDJ (PT), ACJ (ES), City of Lidingö (SE), and ProMo-Cymru (Wales, UK)

Following the success of previous initiatives that took place in Helsinki in May (2014), in Zagreb in May (2016) and in Luxembourg (2018), this seminar provided an opportunity for ERYICA trainers to meet, network and develop their methodologies further, while learning about new developments in the ERYICA training system. The long-term aim of the event was to encourage an active network of trainers in youth information and to support innovative training methods.

This edition also welcomed new trainers who participated in the second ERYICAdeMy - Training of Trainers' Programme. The participants learnt about the new Training of Trainers structure, exchange good practices on training activities in youth information and learn about the outcomes of the DesYIgn project. The event was held in Luxembourg, on 4-8 April 2022 and gathered 22 participants from 11 countries and 12 organisations.



ERYICAdeMy – Training of Trainers in Youth Information and Counselling – Erasmus+ KA1

Participants at the Training of Trainers.
Oeiras (Portugal), December 2022



Duration

01/10/2022 – 31/03/2023

Coordination:

ERYICA

Partners:

YVNO (AL), CEREBRA (BiH), Harno (EE), Narva-Joesuu Youth Centre (EE), IVAJ (ES), DGJ (ES), INJ (ES), Xunta de Galicia (ES), Youth Work Ireland (IE), Eurodesk Italy (IT), LiJOT (LT), ANIJ (LU), PORAKA NOVA (MK), IPDJ (PT), ŠKUC Association (SI), and Promo-Cymru (UK).



The **ERYICAdeMy - Training of Trainers in Youth Information and Counselling** is a programme that certifies trainers to **deliver 8 ERYICA courses**. The main aim of this initiative multiply the impact of the ERYICA Training System across the network. Certified trainers are expected to become active members of the ERYICA Trainers' Pool.

By completing the Training of Trainers cycle, participants will:

- Become confident in the content and delivery of the following 8 courses: YIntro, Digital YIntro (+eLearning course), Advanced YIntro, JIMMY (+eLearning course), YoMIM (+eLearning course).
- Have competences in both face-to-face and online training delivery;
- Understand each course and their purpose;

- Understand the national and international training context and be able respond to training needs;
- Become capable of delivering and facilitating ERYICA training courses, and reaching the expected results;
- Interpret the international context of youth information work and apply it to their national reality; and
- Become reflective practitioners.

The first eLearning phase and the **first residential training** of the Training of Trainers cycle took place in 2022, the latter one hosted by IPDJ in Oeiras, Portugal. This first phase counted **27 participants supported by 3 trainers, 2 shadow trainers** and an ERYICA staff member. The 6-month training programme is continuing in 2023 with the second eLearning and residential trainings.

ERYICA Training System



YIntro



Digital
YIntro



Advanced
YIntro



JIMMY



YoMIM



ALTYO



DesYIgn



MedYIa



eParticipation



infoPEERs



INFOassadors



Strategic Direction 2: **Research, Trends and Innovation**

Youth information and counselling services need to explore innovative ways to empower young people by seizing the opportunities offered by emerging **trends and new media**. Youth information services need to be **up-to-date** and familiar with progressive and **innovative practices, research outcomes** and **communication technologies** in order to ensure their quality and effective outreach to young people.



Activities

Service design and innovative youth outreach activities

There were 3 *DesYIgn* courses organised in 2022, one in Spain (Region of Madrid), one in Finland and one in Wales, UK (see more in Strategic Direction 1 above).

The **DesYIgn Toolkit** has proved very popular and it is now available in 11 languages. In 2022, the toolkit was translated into Albanian and Bosnian-Serbian-Croatian-Montenegrin.

The methodology is also used in ERYICA professional development projects. Any certified ERYICA trainer can deliver the **DesYIgn course** after taking part in a DesYIgn training course as a participant or co-trainer.



Trends, digitalisation, and innovation in the provision of youth information

ERYICA's **annual members' survey** was conducted online in June – July 2022 regarding ERYICA's activity and work throughout the year 2021.

The aim of the survey was to evaluate anonymously how the members of the ERYICA network assess the services, activities and benefits of their membership. The survey consisted of three parts: participation, communication and EYID Campaign. This time the survey was answered by 23 representatives of the network members.

Overall, all the three focus aspects in the survey were graded positively by the responded members.

The full report can be accessed [here](#).



Youth trends and information behaviours

In the framework of the **MedYla - Youth Information vs Disinformation: Media under the Microscope!** project, the first step was to ask youth (information) workers about their knowledge and challenges in the field of media and information literacy (MIL), as well as their expectations towards a training in this field.

The results of this survey were **published in a report** and provide insight into the challenges faced by youth (information) workers to process this topic with young people and areas where they need further assistance or training (to which the **MedYla training course** intends to give an answer – see Projects section below).



Research and survey outcomes

ERYICA disseminated **developments and achievements** reached in the field of research, youth policy, and youth work innovations relevant to youth information work and youth policy in general throughout the course of the year. This included disseminating the results of the **DesYIgn project** (2019-2021), in concrete the [Focus Group Report](#), the [DesYIgn Toolkit](#) and the promotional video. All these materials are available in [several languages](#).

Together with Eurodesk, ERYICA disseminated the joint publication [Greening Youth Information Services](#) and [YouthInfoComp](#) at different moments throughout the year. The **webinars** organised in the **framework of our Partnership with the Council of Europe** were good opportunities to involve researchers from different entities to promote results relevant to the youth sector.

Besides, the Youth Info #mindmymind survey report on mental health was widely disseminated on all the mental health related events, while the Youth Information in 2020 publication served to showcase the state of the art of youth information in Europe.

ERYICA's social media channels and newsletters regularly disseminate other research outcomes and publications concerning youth and youth policy.



Best practices on youth information work

A new edition of the biannual publication [SHeryica Good Practice Booklet](#) was published in 2022 gathering **27 stories** in areas such as youth participation, mental health and media and information literacy. This booklet presents a **large selection of examples** to be adapted within different youth information and counselling contexts. **Networking and sharing information** play a major role in developing the themes important to youth information and counselling, as well as in our efforts to reach young people more effectively.

The **3rd ERYICA Network Meeting** in September 2022 and the **33rd ERYICA General Assembly** in Barcelona in May 2022 were a unique opportunities for our members to share good practices with the rest of the network and learn from the projects and initiatives carried out in other countries.



Policy-makers at the Information Right Now: Youth Taking the Lead conference. Sibenik (Croatia), September 2022

ERYICA also supports Working Groups composed of different members within the network and clustered by region or language. In 2022, this included the **French-speaking, Nordic-Baltic and Ibero-Insular Working Groups**. These Working Groups also offered great opportunities to get inspired with good practices from the network. Read more under Internal Matters, Working Groups.



Projects

MedYla – Youth Information vs. Disinformation: Media under the Microscope! Erasmus+



Project consortium of the MedYla project.
Luxembourg, November 2022

Duration:

01/11/2020 – 31/03/2023

Coordination:

Jugendinfo (BE)

Partners:

ERYICA (LU), Agence Nationale pour l'Information des Jeunes (LU), InforJeunes Luxembourg (BE), InforJeunes Huy (BE)

Associated partners:

CIDJ (FR), Fédération InforJeunes Wallonie-Bruxelles (BE)

The ultimate aim of this project is to provide youth (information) workers with **resources and tools to carry out MIL-related activities with young people**, to equip them with the necessary skills to navigate the information they come into contact with every day. Intellectual outputs:

- Completing a **survey** on the MIL needs of young people and youth information workers (2021);
- Creation of a **training manual** on Media and Information Literacy (2022);
- Piloting this training (2022);
- Translation of the manual to the languages of the consortium (2023); and
- Creation of an **eLearning course** with the same learning outcomes (2023).

In 2022, the biggest part of the training was designed, and it was successfully piloted in Eupen, Belgium in September 2022. Following the implementation of feedback and finetuning of the manual, the upcoming steps of the project will be realised early 2023.

MedYla has been developed in the framework of the ERYICA French-speaking Working Group.



Strategic Direction 3: **Quality and Youth Information Ethics**

Quality and ethics are fundamental aspects of youth work in general, and of youth information and counselling in particular. Youth information services operate on a **human rights-based approach** in their daily work. At the same time, quality youth information work enhances **young people's autonomy** by supporting their critical assessment of information and media outlets. This strategic direction seeks to frame youth information practices within a set of **ethical principles and guidelines** and to provide **quality assessment mechanisms** in a complex and changing environment.



Activities

European Youth Information Charter and quality management mechanisms

The new [European Youth Information Charter](#), adopted by the 29th General Assembly of ERYICA, reached **32 languages**, with the translation of the document into Albanian, Bosnian, Montenegrin, Serbian and Russian.

To further increase the implementation of the Charter principles, in 2018, a Working Group made up of ERYICA experts prepared a brochure in order to provide practical tips for the implementation of the Charter, as well as to increase its outreach. This user-friendly document gives practical ideas for the implementation of the Charter Principles, showcases good practices and includes testimonies of young people. [Ensuring Quality in Youth Information and Counselling](#), initially produced in English, is now available in **14 languages** with the translation into Albanian, Bosnian, Macedonian, Montenegrin, and Serbian.



European Youth Information Quality Label

Recipients of the [European Youth Information Quality Label](#) received the first physical label awards and promotional material in the framework of the first Quality Label ceremony at the 33rd General Assembly in Barcelona. ERYICA intends to make this celebratory moment part of each General Assembly.

During the course of 2022, one more ERYICA Member was awarded the Label: the Andalusian Youth Institute (IAJ). The Task Force continues to be in charge of assessing the applications and supporting the Governing Board with the awarding decision.

Recognition of Youth Information Professionals

In 2021 big milestones were accomplished in the recognition of the youth information worker profession. On one hand, “youth information worker” was included as an occupation in the [European Skills, Competences, Qualifications and Occupations database \(ESCO\)](#), thanks to the cooperation among ERYICA and Eurodesk. At the same time, the definition of youth worker was also updated, with the co-operation of other European stakeholders. The ESCO database included the definition of “youth information worker” in all the EU languages. ERYICA and Eurodesk revised all the translations with the support of their members.



Quality Label ceremony at the 33 GA.
Barcelona (Spain), May 2022



ERYICA and Eurodesk also launched **#YouthInfoComp, a European Competence Framework for Youth Information Workers**. In 2022, the framework was widely disseminated and translated into **7 additional languages** - Albanian, Bosnian, Finnish, Montenegrin, Macedonian, Serbian and Spanish – reaching 8 languages in total. The EYWA Steering Group considered this process a good example of how to support the implementation of the **European Youth Work Agenda**.

Young people’s access to rights and the EU Youth Goals

ERYICA is committed to **promote sustainable development** in the youth information sector across Europe and applying it to the work that we do as a network. ERYICA wishes to become a more sustainable organisation

and reduce the environmental impact of our operations. For that purpose, in 2022 we continue our compromise to become a greener organisation and opting for greener options in the events we organised.

ERYICA together with the Ukrainian Center in Barcelona, surveyed **young Ukrainian refugees** better understand an address their information needs in their hosting communities. The conclusions drawn from the **358 responses received** were compiled in the report Ukrainian displaced youth: Identifying information needs and aspirations. The study was conducted with the support of the Council of Europe.



In addition, ERYICA is devoted to advocating for **young people’s mental health**. To this end, in 2022 we organised a webinar on the topic and launched the Erasmus+ project YIMinds - Youth information minding young people’s mental health (see more in Projects)

Finally, in the framework of with the **Youth Goal 9- Space and Participation for All** and the European Year of Youth, the Guide on Youth Participation in Youth Information Services was developed together with Eurodesk. The guide aims to discover what youth participation in youth information means and how youth information providers can involve young people in the design, delivery, dissemination, evaluation, and governance of youth information services.



ERYICA Youth Ambassadors Commission and a wider Youth Ambassadors Community

In the past couple of years, ERYICA has been exploring ways of creating a **framework for Youth Ambassadors**, who can become an integral part of ERYICA, and ensure that ERYICA and youth information remain focused on young people. A 20-month Erasmus+ Key Action 2 project aiming, among other things, to develop this framework started in September 2020. The project brought together **11 partners** and one of the aims was to build a structured and permanent network of Youth Ambassadors participating in the ERYICA decision-making processes (see Projects below).

At the beginning of 2022, the **ERYICA Youth Ambassadors Commission (EYAC)** was set up. The EYAC consists of 8 young representatives from 6 countries who have been involved in the YInfoPEERs project and in ERYICA's activities for more than a year now. They represent a larger community of around 40 youth ambassadors from across Europe.



*Youth Ambassadors at the 33 GA.
Barcelona (Spain), March 2022*

During the pilot year, the commissioners had regular meetings with a coordinator from ERYICA to discover what young people's involvement in ERYICA looks like in practice. Some of the explored and piloted involvements included the **representation of one EYAC member at each Governing Board meeting**, the participation of 5 representatives from the EYAC and wider community at the ERYICA 33rd General Assembly, as well as active involvement in the core projects and processes of the year (e.g. YinfoPioneers, YIMinds, Guide on Youth Participation in Youth Information Services, ERYICA Quality Label Task Force, Webinars organised in the

framework of Council of Europe – ERYICA Partnership). Other activities included the design and implementation of a campaign aiming to support the Democracy Here. Democracy Now campaign of the Council of Europe.

Next year the current commission will consolidate the learnings of their mandate and pave the way for the future EYAC, which will be elected in 2023.

Youth Ambassadors and YInfoPEERs – Erasmus+ KA2

Participants at the YInfoPeers Training.
Comarruga (Spain), March 2022



Duration:

01/09/2020-30/04/2022

Coordination:

ERYICA (LU)

Partners:

Youth Work Ireland (IE), Creativitas (LT), Mladiinfo (MK), Logo (AT), Catalan Youth Agency (ES), Cyprus Youth Council (CY), Valencian Youth Council (ES), ZICM (HR), MISSS (SI), Aгенzija Zghazagh (MT)

The overall objective of the project was to **train young people across Europe to become ambassadors for young people's right to information**, be able to carry out local-level trainings with their peers, and gain skills and competences in different important areas that will help them influence decision-making processes (digital communication, social networks, video-making, advocacy etc.).

The main project activities and intellectual outputs consist of:

- **Youth InfoPEERs training manual**, to make young people become peer educators in youth information and learn about the importance of grassroots-level peer-to-peer activities to ensure that more young people know about and make use of youth information and counselling services;
- **INFObassadors training manual**, to

make young people learn about advocacy and decision-making processes at the European level;

- **iAdvocate Online MOOC** on carrying out a successful online advocacy campaign designed by young people targeted at young people and youth organisations;
- **Online campaign** organised by the Youth Ambassadors, the theme of which will be closely related to Youth Goal 4 and the SDGs. This will be part of the assignment from the MOOC that they will pilot;
- **European level seminar** for decision-makers to raise awareness about the importance of accessing reliable and full information and having the opportunity to discuss directly with them involving other young multipliers; and
- **National/local-level training multiplier events** organised by the Youth Ambassadors.



YIMinds - Youth Information minding young people's mental health- Erasmus+ KA2

YIMinds project consortium.
Brussels (Belgium), November 2022



Duration:

01/11/2022-31/10/2024

Coordination:

ERYICA (LU)

Partners:

Harno (Estonia), Centro Regional De Información y Documentación Juvenil (Madrid, Spain), Jugdeniinfo (Austria), DeAmbrassade (Belgium), Cyprus Youth Council (Cyprus), IASIS (Greece)

Associated partner:

YoungScot (Scotland) and Eurodesk Brussels Link (Belgium)

The Project kick-off meeting took place in Brussels on 28-29 November 2022. Most of the project activities will be developed and implemented in the course of 2023 and 2024, among them:

- A **survey** directed at youth information workers (2023). Youth information workers will have the chance to inform the project about the **actions they already take** to address young people's mental health demands and identify their needs in terms of mental health literacy;
- A **guide** for youth information workers (2023). The guide will equip youth (information) work professionals to **identify mental health distress among young people, to provide first-hand support**, and, when needed, to **refer them to specialised services**;
- A **podcast series** (2023-2024). Through the podcast, young people will have the opportunity to express themselves about the importance of mental health and well-being. Testimonials of youth information workers dealing with the issues raised by young people will also be shown in a sort of dialogue;
- An **Awareness raising campaign** made by young people (2023). The campaign will aim to **reverse the mental health stigma**, which often prevents young people from talking about their problems; audiovisual material addressed to young people will be created in the framework of the campaign;
- A **Mental health resilience guide** for young people (2024); and
- A **Joint seminar** (2024). The joint seminar will be the occasion to gather youth information workers, mental health professionals and young people to present the outcomes of the project and formulate some policy recommendations.

Strategic Direction 4: **Co-operation and Policy Advocacy**

This strategic direction aims to reinforce and deepen our **cooperation** with different international, national and regional institutions and partner organisations, while improving the **coordination** across sectors and at different levels. Our collaboration will be based on the **endorsement of common policy goals**, as well as the **development of concrete projects** and activities in priority areas. We will also seek to establish new strategic synergies, that aim to mainstream youth information and to reach out to more young people.



Council of Europe

Grant Agreement 2022

The objectives of the Grant Agreement for 2022 can be summed up as follows:

1. Webinar series

The initiative of the 2022 programme of activities was a series of 3 webinars on the subjects chosen by youth information providers from across Europe. The online events included keynote speakers, external experts and professionals from the ERYICA network, panellists, good practice presenters, professional facilitators and young people. The records are available in ERYICA's YouTube channel and Facebook page.

2. Online training on Advocacy and Lobbying for Youth Organisations (ALTYO)

The updated ALTYO training course was successfully organised by ERYICA between 3 October and 6 November 2022. A total of 16 participants from 9 different countries successfully completed the training programme. Participants reported that the programme's goals were fully met.



3. European Youth Information Quality Label

Developed in the framework of the CoE-ERYICA partnership in 2019-2020, the European Youth Information Quality Label continued its operation in 2022. Following a pilot and a strong start when seven organisations received the Label, in 2022 we welcomed one new Label holder organisation, the Andalusian Youth Institute.

The functioning of the Label is made possible by the continuing operation of the European Youth Information Quality Label Task Force, which includes 12 stakeholders with different but relevant profiles, including a representative of the CoE Advisory Council on Youth. The group had exclusively online meetings in 2022 but for 2023 a face-to-face meeting is also foreseen, which would not only assess the new applications but also discuss the dissemination strategy of the Label.

4. Ukrainian displaced youth: Identifying information needs and aspirations

Shortly after the beginning of the war between Russia and Ukraine, ERYICA launched a survey to understand the informational needs of young refugees fleeing Ukraine. The survey was answered by **358 young Ukrainian refugees between 13 and 35** years old based in different European countries.

The survey results were published in the report *Ukrainian displaced youth: Identifying information needs and aspirations* and presented in September 2022 at an event organised in Sibenik (Croatia) in the framework of the ERYICA YinfoPeers project.

5. Promotion of CoE-ERYICA partnership resources

The *Liaisons manual, Youth Information and Counselling in Europe in 2020, Ensuring Quality in Youth Information and Counselling*, and other earlier publications conceived in the framework of the Partnership Agreement have been further promoted and disseminated. The dissemination was happening in both face-to-face and online environments.

To achieve a wider promotion and outreach of the *Ensuring Quality in Youth Information and Counselling and Liaisons*, ERYICA translated the publications into several European languages. The brochure was translated into Albanian, Bosnian, Macedonia, Montenegro and Serbian and Liaisons into Bosnian.



CDEJ, Advisory Council and JCM Meetings: 21-23 March (online) and 10-12 October 2022 (Budapest)

ERYICA is an observer of the **CDEJ (European Steering Committee for Youth) and the Advisory Council on Youth (AC)**, the statutory bodies of the Council of Europe that co-manage the Youth activities and budget of the Department of Youth and Sport together (**Joint Council on Youth**). This is the fourth year that ERYICA has an observer seat at the Advisory Council. Meetings of CDEJ, AC and the Joint Council have been seized as an opportunity to discuss youth information development with the responsible persons of the Ministries in charge of youth. The CDEJ-AC-JCM usually meets twice per year.



Participants at Joint Council Meeting, Budapest (Hungary), October 2022

Meeting of the JCC: Budapest, 12 October 2022

Since 1997, ERYICA activities with the Council of Europe have been developing within the framework of the Partnership Agreement that is maintained through the work of the **Joint Coordinating Committee (JCC)**. One JCC meeting took place in 2022 in Budapest and was the occasion to report to the Council of Europe on the last year of ERYICA activities within and outside the Partnership Agreement of the two institutions. The meeting approved ERYICA's concept note proposal for 2023.

Dissemination of CoE initiatives, activities and publications

The promotion of the **Youth Information Starters Kit**, the **Compendium of National Youth Information and Counselling Structures**, as well as the **Kit on Young People's Access to Rights**, realised in cooperation with the Council of Europe and ERYICA, has continued. The activity has expanded with the promotion, dissemination and translation of the **Liaisons** toolkit, the **Youth Information in 2020** publication and **Ukrainian displaced youth survey report**.

In 2022, the first ever **European Youth Information Quality Label Award Ceremony** was organised during the 33rd General Assembly in Barcelona. **7 organisations were awarded with the label.**

ERYICA also provided dissemination for CoE publications, recommendations and policy documents.

INGOs platform Council of Europe

ERYICA holds participatory status in the Council of Europe Conference of INGOs. The Conference represents civil society at the Council of Europe and works to promote participatory democracy. In addition to holding two annual sessions a year, it organises events linked to the priorities of the CoE. The status gives ERYICA a broader recognition at the CoE level as a whole. It also provides opportunities to meet INGOs in other sectors that work with the CoE, therefore increasing our capacity for cross-sectorial cooperation.





European Union

EU Programmes

ERYICA developed, promoted, and participated in several **Erasmus+** funded projects during the year (see previous actions). In addition, the Agency submitted several project proposals and joined project consortia for new initiatives and programmes, such as **Erasmus+ Capacity Building in the field of youth** or **Training and Cooperation Activities (TCA)**.

In July 2022, ERYICA was awarded an **Erasmus+ trophy** from the National Agency in Luxembourg for the projects carried out in 2021!



ERYICA also promoted the **European Youth Portal, DiscoverEU, and European Solidarity Corps** among its member. Besides that, in 2022, ERYICA hired two staff members under the European Solidarity Corps programme.

Operating Grant

ERYICA received an operating grant for 2022 and applied to receive an three-year operating grant framework and an operating grant 2023.

Bilateral Meeting with DG EAC

In November 2022, ERYICA's President, First and Second Vice-President, an EYAC representative to the Board and the Director met with the European Commission's Youth Policy team in Brussels. During the meeting, ERYICA presented the ongoing and planned activities of the network, and the youth information trends in Europe. This was also a very good opportunity to advocate for the importance of ensuring quality youth information services in times of disinformation and economic recession.



ERYICA Board Members and Director at DG EAC, Brussels (Belgium), November 2022

European Year of Youth 2022

On the European Year on Youth 2022, ERYICA put once more young people at the core of youth information work by running several activities and projects aiming at enhancing youth empowerment, participation, and engagement in youth information:

- The **ERYICA members' survey 2022** included thematic questions on youth participation in youth information, which informed the state-of-the-art on different countries and regions;



- A **debate at the General Assembly** to discuss young people's participation in youth information provision and to showcase good practice examples. Other smaller debates also took place in the framework of different Working Groups. The event involved youth information workers, ERYICA Youth Ambassadors and other stakeholders;



EUROPEAN UNION

- ERYICA cooperated with the Eurodesk network to develop the **Guide on Youth Participation in Youth Information Services**. A working group was established to profile the publication and identify the main points.
- The **ERYICA Youth Ambassadors Commission (EYAC)** is a pilot initiative that began in 2022 as part of the YinfoPEERS project and the European Year of Youth. The EYAC consists of 8 young representatives from 6 countries who have been involved in ERYICA’s activities for over two years, representing the larger youth ambassador network of 40 ambassadors across Europe.
- **A Youth InfoPEERS training course** was piloted in 2022. The aim was to train young people to become peer educators in youth information. The training participants learnt about the importance of grassroot-level peer-to-peer activities to ensure that more young people know about and make use of youth information and counselling services.
- The **iAdvocate Online MOOC** foreseen in the YinfoPEERS project was drafted in 2022 and will be developed and piloted in 2023. It aimed at training young people on carrying out a successful online advocacy campaign designed by young people targeted at young people and youth organisations).

- The **Iberian Youth Ambassadors Summit** was organised in Spain as a TCA. This activity was coordinated by ERYICA Ibero-Insular Working Group and the Region of Madrid. It gathered 200 young people and 50 youth information workers and directors for youth from Spain and Portugal during 3 days to discuss peer-to-peer youth information, network, and identify ways of cooperating across regions and borders.



Participants at Iberian Youth Ambassadors Summit. Mollina (Spain), June 2022

- A **guide for local youth ambassadors** developed by members of the Ibero-insular Working Group was finalised.
- The **Good Practice Booklet 2022** devoted a chapter to youth participation in youth information.

In the framework of the European Year of Youth 2022, ERYICA was also part of:

- The EYY National Coordinators, national contact points and **stakeholders Group**, which monitored and supported the implementation of the European Year of Youth. ERYICA presented a poster on the research conducted among young refugees from Ukraine regarding their information needs and aspirations.
- Different **Youth Talks sessions** organised in the framework of the European Year of Youth.
- Online session **365 Days of YOUth: Towards a lasting legacy of the European Year of Youth** organised on 30 June 2022 by the Socialists and Democrats group of the European Parliament.
- The **closing conference of the European Year of Youth** held at the European Parliament in cooperation with the European Commission and the Czech EU Council Presidency in December 2022 entitled European Year of Youth 2022 – ‘Claim the future’.



Bilateral meeting with the European Committee of the Regions - 22 June 2022

ERYICA was called for a meeting with the rapporteur of the CoR on Youth Policy in the EU, Mr Tine Radinja (SI/Greens), Mayor of Škofja Loka.

The Committee of the Regions is an EU advisory body enabling elected representatives from all EU countries to share their opinion on EU legislation that directly impacts regions and cities in the EU.

EU Youth Conference- Prague, Czech Republic, 11-13 July 2022

During the year, ERYICA attended the **EU Youth Conference** organised by the **Czech Presidency** of the European Council.



Participants at the EU Youth Conference. Prague (Czech Republic), July 2022

The Czech Presidency of the Council of the European Union devoted the EU Youth Conference to the European Youth Goals “Inclusive Societies” and “Green and Sustainable Europe”.

7th European Migration Forum - Brussels, Belgium, 20-21 October 2022

The European Migration Forum organised by the European Commission and the European Economic and Social Committee, is a platform for dialogue between civil society and European institutions on issues related to migration, asylum and migrant integration. The aim of the Forum is to enhance coordination and cooperation between key players involved in the multilevel European governance of migration. This year, the event focused on youth and immigration.



Participants at the 7th Migration Forum. Brussels (Belgium), October 2022

Webinar: Youth in the post-war reconstruction process – 29 June 2022

ERYICA participated in an online event organised by the Civil Society Organisations’ Group of the European Economic and Social Committee (EESC). The panels addressed the youth dimension of the war in Ukraine and the new youth realities following the conflict. By looking at the role of youth organisations in the reconstruction process, the speakers discussed short-, medium- and long-term challenges facing young people with a view to producing concrete proposals on youth empowerment.

Transparency Registry

ERYICA is part of the transparency registry of the European Union, which allows the Agency to participate in consultations with the European Parliament and in the EU Visitors Programme.



Partnership between the EU and the Council of Europe in the Field of Youth

Steering Group European Youth Work Agenda Implementation

ERYICA part of the Steering Group monitoring the implementation of the European Youth Work Agenda managed by the EU-CoE Partnership. We were invited with Eurodesk to showcase the successful example of the European Youth Information Worker Competence framework and the ESCO update. ERYICA attended different meetings of the Steering Group throughout the year.



European Platform on Learning Mobility (EPLM)

ERYICA is a member of the European Platform on Learning Mobility (EPLM), which aims to create a participatory space for exchange and cooperation between **practitioners, researchers** and **policy makers**. The Agency also participates in its Steering Group meetings.

Participation in other initiatives of the Partnership

- Contribution to newsletters and publications
- Dissemination of publications and initiatives
- Participation in:
 - Symposium Navigating transitions: Adapting policy responses to young people's changing realities – Tirana, 21-24 June 2022
 - MOOC on youth research essentials - expert meeting - Brussels, 26-27 September 2022
 - CoE Perspectives on Youth seminar – Budapest, 7-9 November 2022
 - Regionalseminar 'Visible Value—strengthening the implementation of the European Youth Work Agenda in Eastern and Southeast Europe' – Sarajevo, 15-16 November 2023.

North-South Centre

University on Youth and Development (UYD)

ERYICA was planning to attend the University on Youth and Development of the North-South Centre of the Council of Europe with the Youth Ambassadors training in the framework of the YInfoPEERs project. The event was not organised in 2022, as the training took place earlier that year. ERYICA is planning to organise the next Youth Ambassadors training in the framework of the University on Youth and Development in 2023.

United Nations

United Nations-Economic and Social Committee

Since 2022, ERYICA holds a **consultative status** within the ECOSOC. This status provides NGOs with access to not only ECOSOC, but also to its many subsidiary bodies, to the various human rights mechanisms of the United Nations, ad-hoc processes on small arms, as well as special events organised by the President of the General Assembly. ERYICA is also able to

submit written or oral statements to different UN bodies, organised side events under the ECOSOC activities, or connect with other NGOs from across the world through the UN database of CSOs.

ERYICA contributed in April 2022 to the **UN ECOSOC Youth Forum** side event entitled: From grassroots to global: Young people as the SDGs ambassadors at local level organised by IMPRESS Association with the sponsorships of the Permanent Mission of the Republic of Croatia to the United Nations. ERYICA participated in a panel discussion and presented the contribution of youth information to the SDGs, notably through the example of the Greening Youth Information guide.



In November 2022 ERYICA partnered with the Blue Tree Foundation (South Korea) to submit a **written statement to 61st Session of the Commission for Social Development (UN CSocD 61)**. The written statement addressed issues related to cybersecurity, hate speech, online violence, mental health and the importance of youth information and media

and information literacy in tackling these issues.

UNESCO Media and Information Literacy and Media Development

Throughout 2022, ERYICA continued working in close collaboration with UNESCO, in particular the **Media and Information Literacy and Media Development Department**. This involved disseminating the [MILCLICKS](#) Movement throughout the network and its activities. ERYICA is a member of the **UNESCO MIL Alliance** and was part of the **International Organising Committee of the UNESCO Global Media and Information Literacy Week 2022**.

Other Stakeholders

3 networks collaboration

In the spirit of the **Memorandum of Understanding** signed in 2016, the 3 networks continued their collaboration throughout the course of 2022. The collaboration will continue in 2023.

Eurodesk:

- Eurodesk Network Meeting – Zagreb, Croatia, 28-30 September 2022
- Official release ERYICA-Eurodesk Guide on Youth Participation in Youth Information – 14 December 2022
- Joint session at the European Academy on Youth Work - Slovenia, June 2022



Panel Discussion at the Eurodesk Network Meeting. Zagreb (Croatia), September 2022

EYCA:

- EYCA Annual Conference - Brussels, Belgium, 23-26 June 2022



Establishing cooperation frameworks with other stakeholders at the national, European and international level:

- Luxembourgish National Agency - ANEFORE
- SALTO Participation and Information
- European Academy on Youth Work
- Europe Goes Local
- Fundación Atresmedia
- Association of Ukrainians “Djereło” and the Ukrainian Center of Barcelona
- IAISIS
- PROEM Network
- Abo Akademi University
- The Blue Tree Foundation
- The Good Lobby



Salto PI- Youth Participation Forum.
Tallinn (Estonia), November 2022

Other Institutional Stakeholders

Collaboration with Ministries responsible for Youth and national/regional/local authorities

- Resonance Group Belgian EU Presidency
- Ministry of State for Youth and Children of Albania
- Catalonia Youth Congress
- Congress youth information workers Navarra
- Conference Youth Information Network Madrid
- Valencian Youth Congress



Meeting with Minister of Youth of Albania.
Tirana (Albania), December 2022

International Capacity-Building

Special membership fee scheme for NGOs in low or lower-middle income countries

ERYICA has a special membership fee scheme for non-governmental organisations based in low or lower-middle- income countries. The aim is to allow civil society organisations active in the field of youth and willing to develop and establish youth information and counselling services to become ERYICA Cooperating Organisations and access our capacity-building and training opportunities.

In the last quarter of 2022, ERYICA started discussions with the **National Ukrainian Youth Association** to explore cooperation and ERYICA membership opportunities.



YInfoPioneers : Pioneering youth information services in the Western Balkans - Erasmus+ Capacity Building in the field of Youth



Duration:

01/04/2022 – 30/03/2024

Coordination:

ERYICA

Partners:

ORC Tuzla (BiH), Youth Voice (Albania), CEREBRA (BiH), Forum MNE (MN), ŠKUC Association (SL), Poraka Nova (MK), Agencia Catalana de la Joventut (ES)

The aim of this project is to **foster cooperation and exchanges between youth information providers** from the ERYICA network and youth workers in **Albania, Bosnia and Herzegovina, North Macedonia and Montenegro** with the goal of supporting the provision of youth information services in these countries.

The specific goals of the project are:

1. Preliminary **research on young people's information needs** in Albania, Bosnia and Herzegovina, Montenegro and North Macedonia conducted in 2022-2023.
2. **Capacity building of youth workers** and public bodies to initiate and support YIC services based on the 'generalist' principles and techniques foreseen in 2023.

3. **Design of youth information and counselling service models** for each country based on lessons from existing good practices and on cross-sectorial cooperation between CSOs and public institutions foreseen in 2023-2024.

4. **Provision of support and learning resources** pertinent to youth information providers, youth workers and policy-makers (2022-2024).



Strategic Direction 5: **PR & Communication**

Efficient communication is key for the ERYICA members to stay updated and informed about the network's activities and opportunities. It is also a requisite for promoting youth information and counselling vis-à-vis our stakeholders. **Raising visibility of ERYICA also means contributing to the visibility of our members.**

In the framework of our communication strategy, ERYICA will continue to explore new ways to **smooth the path of the information flow** between the Secretariat, the Governing Board and our members and with our stakeholders at different levels



Activities

Members' communication and outreach

To contribute with the translation of European Youth Information Day Campaign 2022, ERYICA continue providing a shared space in the free designing online tool Canva. All members that requested it were granted access to the platform and provided with two video tutorials on how to edit the video templates.

Promotion and dissemination of our work

Website

ERYICA's [website](#) was updated regularly with news related to the youth field, our members and other relevant information.

The website received more than 32,000 visits in 2022. The webpages were **seen more than 60,000 times** in the course of the year, with 29,000 unique visitors.

During the second half of the year, a web redesign process was carried in the framework of the ECOMS Working Group. The new website was launched in the first quarter of 2023.

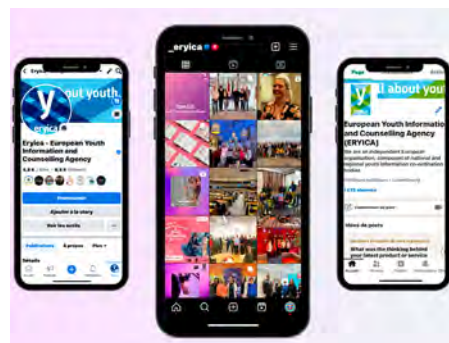
Social Media

ERYICA posted frequently in the different social media platforms, opportunities, news and research interesting for our members.

The ERYICA [Facebook page](#) accumulated **6,698 followers**, a 8.73% increase since the beginning of 2022. It is also important to highlight the continuous growth of the ERYICA [Instagram](#) account, which sums **1,875 followers**, an increase of 35.28% in the last year. The daily visits to the ERYICA Instagram profile increased by 47% in 2022.

The growth of ERYICA's [Twitter](#) was in standstill in 2022, reaching a total of **2,070 followers**. The ERYICA [LinkedIn](#) page experienced a rise of the 66%, counting **1,488 followers**.

The use of the channels and ERYICA's social media strategy will be revised by the ECOMS Working Group in 2023.



Newsletters & Press releases

4 ERYICA newsletters were sent in 2022 to keep the members update to the latest news of the network, as well as a to share good practices from our members. The Secretariat uses Mailchimp for the newsletter and publishes the newsletters on the website and on the different social media channels.

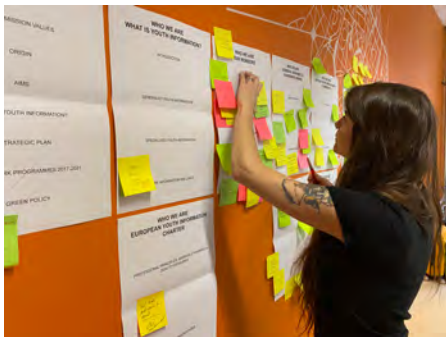
Moreover, **8 press releases** were sent to launch new publications, projects, or job openings, as it is the case of the Council of Europe webinars or the European Youth Information Day 2022.

Finally, we keep informing our members through the **Governing Board Bulletins** about the latest Governing Board's decisions. A **General Assembly Bulletin** was sent after the event.



Communicate with members about ERYICA resources and opportunities

In 2022, the ERYICA Communication and Members Services Working Group (**ECOMS**) was created. Representatives from FIJWB (Belgium), Harno (Estonia), Young Scot (Scotland, UK) and CRIDJ Madrid (Spain), along with a facilitator from Promo-Cymru (Wales, UK) and ERYICA's Director, Communication Manager and Members Service Coordinator integrated the team. ECOMS follows the service design methodology and started their mandate by evaluating ERYICA's website and contributing to the redesign process. In 2023, they will contribute to the re-structure of ERYICA's communication and members' service strategy.



ECOMS Working Group meeting. Brussels (Belgium), November 2022

During the year, the ERYICA Governing Board and Secretariat members had the opportunity to **visit and hold online meetings with some of our members** and youth centres from the network. **23 visits** were organised in total during 2022.

Social media activities and campaign

Besides, we continue **monitoring the performance** of ERYICA's social media platforms and website. The data gathered during the whole year proportioned us continuous feedback of our online presence and engagement with the community.



Graphics from the campaign "Every youth voice matters" developed by ERYICA Youth Ambassadors.



We continued using the **calendar of publications** and several tracking tools to inform about any interesting development in the European youth field. Besides, targeted opportunities and information were sent to ERYICA's working groups.

We also shared via email with ERYICA members the different graphics we used for certain occasions, in **editable format** so they could translate them into their own language. In addition, we exploited **ERYICA's Canva Workspace** to facilitate members' access to open source and editable graphic material related to different occasions.

Campaigns of our stakeholders

In 2022, ERYICA aligned its communication efforts with the **European Year of Youth 2022**. Several activities were organised in line with and the initiatives proposed by the European Commission.

In addition, ERYICA joined the Council of Europe campaign on democracy, **Democracy Here. Democracy Now**, by creating and sharing its own visuals designed by ERYICA Youth Ambassadors.

Visibility of our member at different levels

During the year, ERYICA held and participated in different **webinars** where we had the opportunity to show the best practices and activities of ERYICA members. These webinars covered a wide variety of topics, such as Media and Information Literacy, climate change, quality assurance in youth information or education.

4 ERYICA newsletters were sent through the year to our subscribers, where members' best practices were noticeably featured. All individual articles are also shared via the ERYICA Facebook and Twitter accounts.

In October, we published the biannual publication *SHEryica - Good Practice Booklet*, gathering 27 practices from the ERYICA members. This booklet presents a **large selection of quality examples** to be adapted within different youth information and counselling contexts. **Networking and sharing information** play a major role in developing the themes important to youth information and counselling, as well as in our efforts to reach young people more effectively. The 2022 SHEryica Good Practice Booklet is the 7th edition of the publication.



Expanding the network by attracting new members

The membership of our network has experienced significant growth in 2022, with **three new members and one new cooperating organisation**: Region of Murcia (Spain), Navarra Youth Institute (Spain), Xunta de Galicia (Spain) and Youth Voice Network of Organizations (Albania). In 2022, a few other organisations already expressed their desire to join the network.

European Youth Information Day

The 17 April traditionally gives space to the activities of the European Youth Information Day, promoting youth information and counselling.

Under the slogan “**Youth Information empowers you(th). It is your right. Assert it**”, the EYID 2022 highlighted the value of the right to information, a powerful tool to enhance participation and preserve democracy, human rights and fundamental freedoms.

The campaign was developed in two phases. The first one was composed of TikTok-like videos that explained, in a youth-friendly way, the main youth movements of the past and

current century. The aim was to make young people aware of movements that changed history and the role that being informed played to make changes in society.

In the second phase, through a series of graphics, we aimed to inform young people and stakeholders about youth information work and the type of information offered to young people.

The campaign was implemented in **11 languages** and **shared more than 780 times** across **14 European countries**.



Graphic from the EYID 22 campaign



*Participants at the 33rd ERYICA General Assembly,
Barcelona (Spain), May 2022.*

Internal Matters

33rd General Assembly Barcelona 11-13 May 2022 ERYICA Network Meeting - 15 September 2022



Generalitat
de Catalunya
**Agència Catalana
de la Joventut**

The **33rd General Assembly (GA)** was hosted in Barcelona by the Catalan Youth Agency from 11-13 May and gathered **90 participants including guests and speakers**. The ERYICA Network Meeting took place online on 15 September and gather 89 representatives from 16 countries.

The agenda included the following main points:

- Presentation of candidates to Governing Board and Presidency
- Approval of the Report of the 32nd General Assembly (Online 2021)
- Approval of the activity report 2021
- Financial report 2021
- Discharge the Governing Board and Director for Accounts, Duties & Responsibilities for the Year 2021
- Presentation: European Youth Information Quality Label
- Presentation: Outcomes of the YInfoPEERS project
- Presentation: Outcomes of the MedYla project
- Presentation: How to organise an ERYICA training Course
- Proposed Budget 2023
- Appointment of Internal and External Auditors for financial year 2022
- Evaluation of the General Assembly
- Result of the election



*Exiting and entering Board at the 33rd GA,
Barcelona (Spain), May 2022*



*Secretariat members at the 33rd GA,
Barcelona (Spain), May 2022*

Governing Board

The ERYICA Governing Board had 6 meetings in 2022:

- **Meeting 86:** Brussels (9-10 February 2022); hosted by ERYICA
- **Meeting 87:** Barcelona (11 May 2022); hosted by ACJ
- **Meeting 88:** Barcelona (13 May 2022); hosted by ACJ
- **Meeting 89:** Online (5 July 2022); hosted by ERYICA
- **Meeting 90:** Sibenik (22-23 September 2022); hosted by AYICC
- **Meeting 91:** Brussels (15-16 November 2022); hosted by ERYICA

Governing Board until the 33rd General Assembly:

President:

Jaana Fedotoff (Koordinaatti, Finland)

Vice Presidents:

Patrick Burke (Youth Work Ireland, Ireland)
Josep Moliné (Catalan Youth Agency, Spain)

Treasurer:

Elena Kalli (Youth Board of Cyprus, Cyprus)

Members:

Claire Conlon (CIDJ, France)
Matjaž Medvešek (Zavod MISSS, Slovenia)
Kadri Koort (Harno, Estonia)
Daniel Poli (IJAB, Germany)

Governing Board following the 33rd General Assembly:

President:

Patrick Burke (Youth Work Ireland, Ireland)

Vice Presidents:

Sif Vik (Forum for Ungdomsinformasjonskontor, Norway)
Daniel Poli (IJAB, Germany)

Treasurer:

Lara Liebertz (Jugeninfo Ostbelgien, Belgium)

Members:

Jorge Orlando Queirós (IPDJ, Portugal)
Victoria de la Hoz Castanys (CRIDJ Madrid, Spain)
Didace Kalisa (ANIJ, Luxembourg)
Matej Matic (AYICC, Croatia)





*Nordic-Baltic working group meeting,
Tallinn (Estonia), November 2022*



*Meeting of the Ibero-Insular Working Group,
Ciudadella (Spain), November 2022*

ERYICA Working Groups

Several Working Groups have undertaken specific tasks to move the development of the network and the organisation forward. The creation of Working Groups (WG) is a great way of combining Members' expertise and ERYICA's European outreach for the development of youth information and counselling. In 2022, the following Working Groups were active:

- ERYICA Working Group on Capacity-building and Training System (ECTS)
- European Youth Information Quality Label Task Force
- ERYICA Communication and Members' Services Working Group (ECOMS)
- Working Group Nordic-Baltic Members
- Working Group French-speaking Members
- Working Group Ibero-Insular Members

Staff

In 2022, the **ERYICA Secretariat** consisted of the following staff members:

- Eva Reina, Director;
- Imre Simon, Development Manager;
- Anna Nesladek, Project Manager;
- Angelina Pereira, Members' Services Coordinator (from February);
- Beatriz Terreros, Communications Manager;
- Marianna Vasiloglou, Administrative Assistant (from August); and
- Aurélie Lebreton, Accountant;



Membership

As of 31 December 2022, ERYICA's membership counted **31 Members, 5 Affiliated organisations** and **5 Cooperating organisations** in 25 countries.

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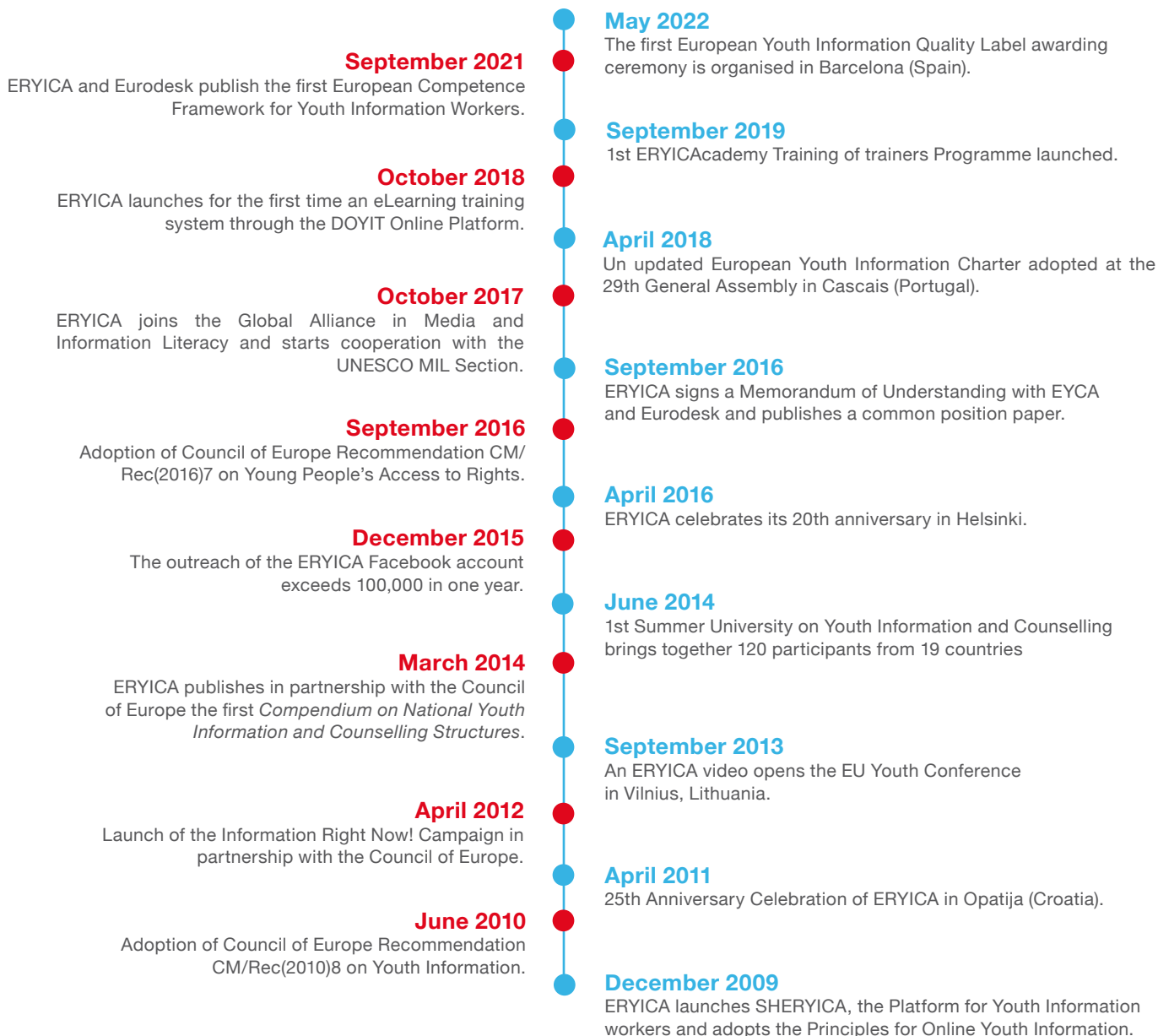
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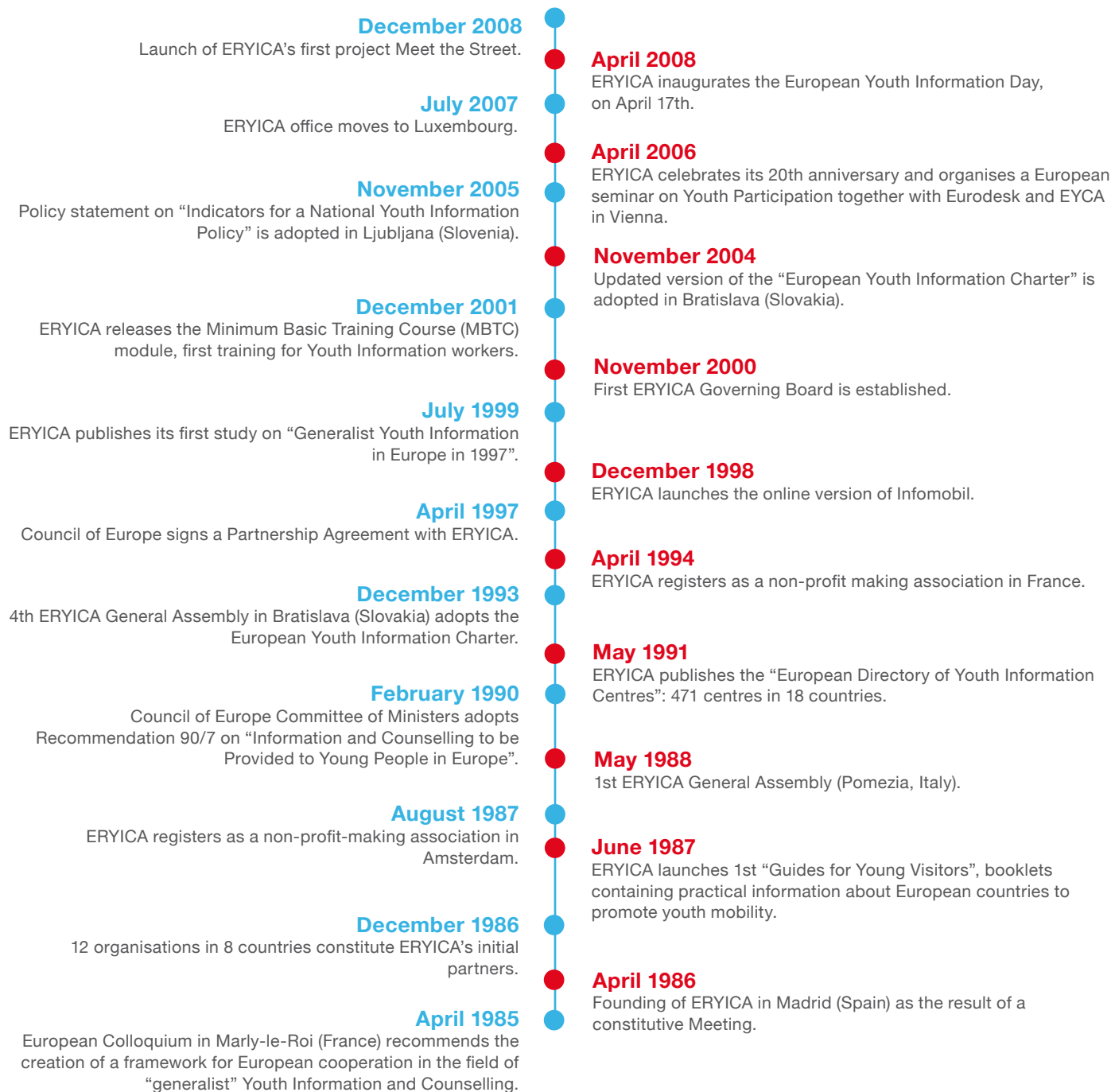
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ERYICA at a Glance





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